



PI. ESTATES LIMITED  
 PI Estates Ltd  
 c/o Mainstay Residential Ltd  
 Whittington Hall  
 Whittington Road  
 Worcester  
 WR5 2ZX

29 JAN 2018

Contact us

Customer Services  
 Call: 08451 400 253  
 Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00  
 Online: [www.extraenergy.com](http://www.extraenergy.com)  
 Electricity emergency: 0800 783 8838

Your electricity bill for 06/10/2017 - 12/11/2017

Account activity

Balance carried forward from previous bill	£160.79 DR
Payments received since your previous bill	£160.79 CR
Credits since your previous bill	£0.00 CR
Debits since your previous bill	£0.00 DR
<b>Balance before charges this period</b>	<b>£0.00 CR</b>

Charges for this period

Electricity used	£359.74 DR
Standing charges	£5.76 DR
Misc. credits/debits	£0.00 CR
Climate Change Levy (CCL)	£13.15 DR
Total excluding VAT	£378.65 DR
VAT	£75.73 DR
<b>Total charges this period</b>	<b>£454.38 DR</b>

**Total outstanding balance** £454.38 DR

This will be taken from your account on 24/11/2017

Could you save more?

Remember - if you have additional gas or electricity meters that we don't currently supply, let us know your renewal dates and we'll call you nearer the time with our best price.

Contact us on 08451 400 252.

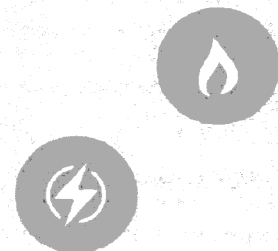
Account no: **00479537**  
 Contract no: **00801706**  
 Invoice no: **28206008**  
 Invoice date: 14/11/2017  
 Contract end date: 29/06/2018  
 Last termination notice: 30/04/2018

This is a VAT invoice  
 VAT registration number: 175692959

Could we also save you money on your home energy bills?

Join thousands of customers already enjoying fantastic savings on their gas and electricity.

Email us at: [switch@extraenergy.com](mailto:switch@extraenergy.com)  
 or call: 0800 953 4774



9826009800282060089

S	03	801	201
	10	3001	8671 869

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Electricity usage

Meter serial number	Register	Previous date	Previous read	Present date	Present read	Meter multiplier	kWh
Z05E042912	Day	06/10/2017	67315 0 E	12/11/2017	69629.9 E	1	2314.9

## Electricity charges

Meter serial number	Register	Charge type	From	To	Units	Price	Total charge
n/a	n/a	Standing Charge	06/10/2017	12/11/2017	38 days	15.17 p per day	£5.76
Z05E042912	Day	Unit Rate	06/10/2017	12/11/2017	2314.9 kWh	15.54 p per kWh	£359.74
							<b>£365.50</b>

## Climate Change Levy (CCL)

From	To	Units	Price per unit	Total charge
06/10/2017	12/11/2017	2314.9 kWh	0.568 p per kWh	£13.15

## Totals

Rate	Net	VAT	Percentage of usage
20%	£378.65	£75.73	100%

## Electricity meter readings received

Meter serial number	Meter register ID	Date	Read	Read type
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A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

Without regular meter readings, we'll estimate your energy usage which means you may be paying more than you need to. If you log in to your My extraenergy online portal you can provide your meter readings as often as you like and we will take this into account in your next bill.

## Ways to pay

When making a payment, please have your **extraenergy** account number to hand - you'll find this on any letter, statement or bill we've sent you.

### ONLINE PORTAL

Log into your 'My extraenergy' online account at [www.extraenergy.com](http://www.extraenergy.com) and pay securely via debit or credit card.

### CALL US

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### YOUR BANK OR BUILDING SOCIETY

Pay via your internet or phone banking service, or visit a branch. Simply quote our sort code: **30-00-03** and bank account number: **00120535** and use your **extraenergy** account number as reference.

### DIRECT DEBIT

It's easy, convenient and saves you money. Call us on **08451 400 253** to find out more.

### POST OFFICE

Pay at your local Post Office branch. You'll need your **extraenergy** bill with you as the barcode on the front will be scanned.

S	03	801	201
	10	3001	8671 869

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

# Account activity

## Payments

Date	Total
17/10/2017	£160.79
	<b>£160.79</b>

## Misc. credits/debits

Date	Description	Total	VAT Rate
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### Your next contract

Look out for a renewal contract offer from us at least 60 days before your current contract end date. Remember, if you are a micro-business you have the option to give notice in writing before your last termination notice date. Both of these dates are shown on page one of this invoice.



Activate power saving settings on computers



Switch off devices at the end of the day, e.g printers, etc.



Use low energy light bulbs



Switch appliances, from 'standby' to 'off'



Insulate office windows and doors



Install motion sensors to switch off banks of lights

## kWh explained

Your meter readings are converted into kilowatt hours (kWh) and this is what is shown on your bill. A kWh is 1 kilowatt of power used in one hour.

## What do you get for a kWh?

(1 kilowatt of power used in one hour)



200 mobile phone charges



4 hours on a computer



10 boiled kettles



8 hours laser printer use



11 coffees from a coffee machine



1 full dishwasher cycle

## Here to help...

We understand that at times keeping up with your payments can be difficult.

If you find yourself in financial difficulty please contact us free on 0800 953 4777 or 0330 303 4777 and talk to one of our specialist advisors who will work with you to find a solution.

You can also contact the Business Debtline on 0800 197 6026 who provide free, confidential debt advice for people who are self-employed, as well as owners of small businesses.

Please note, we share our payment information with a credit reference agency. Late or missed payments may affect your credit score and your ability to obtain credit in the future.

Please write to:

Extra Energy Supply Limited, PO Box 10243, Unit 16  
Coalfield Way, Ashby de la Zouch, LE65 9ED

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**08451 400 253**

Mon-Fri 08:00-20:00, Sat 09:00-17:00

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Electricity emergency?

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If you receive our final response to a complaint and are still unhappy, or eight weeks pass and a complaint is unresolved, you are eligible to contact the Ombudsman Services: Energy. Their contact information can be found at [www.ombudsman-services.org](http://www.ombudsman-services.org)

22 JAN 2018



Contact us

Customer Services

Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Mr Chapfield  
P.I. ESTATES LIMITED  
PI Estates Ltd  
c/o Mainstay Residential Ltd  
Whittington Hall  
Whittington Road  
Worcester  
WR5 2ZX

Account number: 00 47 95 37

16 January 2018

Supply address: 17 Abbotsley Country Homes, Drewels Lane, Eynesbury Hardwicke

Dear Mr Chapfield,

### Your electricity bill

Please find enclosed your electricity bill.

If you want to discuss your bill with us further, you can either email us at [customercare@extraenergy.com](mailto:customercare@extraenergy.com) or speak to our friendly customer services team on 08451 400 253.

Yours sincerely,

Ben Jones  
Managing Director of Operations  
**extraenergy**

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c/o Mainstay Residential Ltd  
Whittington Hall  
Whittington Road  
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Electricity emergency: 0800 783 8838

Account no: **00479537**

Contract no: **00801706**

Invoice no: **29606345**

Invoice date: 16/01/2018

Contract end date: 29/06/2018

Last termination notice: 30/04/2018

This is a VAT invoice

VAT registration number: 175692959

## Your electricity bill for 14/12/2017 - 13/01/2018

### Account activity

Balance carried forward from previous bill	£709.93 DR
Payments received since your previous bill	£0.00 CR
Credits since your previous bill	£0.00 CR
Debits since your previous bill	£0.00 DR
<b>Balance before charges this period</b>	<b>£709.93 DR</b>

### Charges for this period

Electricity used	£187.61 DR
Standing charges	£4.70 DR
Misc. credits/debits	£0.00 CR
Climate Change Levy (CCL)	£6.86 DR
Total excluding VAT	£199.17 DR
VAT	£39.83 DR
<b>Total charges this period</b>	<b>£239.00 DR</b>

**Total outstanding balance** £948.93 DR

**Could we also  
save you money  
on your home  
energy bills?**

Join thousands of  
customers already  
enjoying fantastic  
savings on their gas  
and electricity.

Email us at:  
[switch@extraenergy.com](mailto:switch@extraenergy.com)  
or call:  
**0800 953 4774**

**This will be taken from your account on 31/01/2018**

### Could you save more?

Remember - if you have additional gas or electricity meters that we don't currently supply, let us know your renewal dates and we'll call you nearer the time with our best price.

Contact us on 08451 400 252.



9826009800296063459

S	03	8U1	2U1
	10	3001	8671 869

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Electricity usage

Meter serial number	Register	Previous date	Previous read	Present date	Present read	Meter multiplier	kWh
Z05E042912	Day	14/12/2017	70922.8 E	13/01/2018	72130.1 E	1	1207.3

## Electricity charges

Meter serial number	Register	Charge type	From	To	Units	Price	Total charge
n/a	n/a	Standing Charge	14/12/2017	13/01/2018	31 days	15.17 p per day	£4.70
Z05E042912	Day	Unit Rate	14/12/2017	13/01/2018	1207.3 kWh	15.54 p per kWh	£187.61
							<b>£192.31</b>

## Climate Change Levy (CCL)

From	To	Units	Price per unit	Total charge
14/12/2017	13/01/2018	1207.3 kWh	0.568 p per kWh	£6.86

## Totals

Rate	Net	VAT	Percentage of usage
20%	£199.17	£39.83	100%

## Electricity meter readings received

Meter serial number	Meter register ID	Date	Read	Read type
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A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

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### DIRECT DEBIT

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### POST OFFICE

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00807

S	03	801	201
	10	3001	8671 869

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

# Account activity

## Payments

Date	Total
27/12/2017	£709.93
29/12/2017	£-709.93
	<b>£0.00</b>

## Misc. credits/debits

Date	Description	Total	VAT Rate
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### Your next contract

Look out for a renewal contract offer from us at least 60 days before your current contract end date. Remember, if you are a micro-business you have the option to give notice in writing before your last termination notice date. Both of these dates are shown on page one of this invoice.

00807



Activate power saving settings on computers



Switch off devices at the end of the day, e.g printers, etc.



Use low energy light bulbs



Switch appliances, from 'standby' to 'off'



Insulate office windows and doors



Install motion sensors to switch off banks of lights

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## kWh explained

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### What do you get for a kWh?

(1 kilowatt of power used in one hour)



200 mobile phone charges



4 hours on a computer



10 boiled kettles



8 hours laser printer use



11 coffees from a coffee machine



1 full dishwasher cycle

Please write to:

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Coalfield Way, Ashby de la Zouch, LE65 9ED

Customer Services:

**08451 400 253**

Mon-Fri 08:00-20:00, Sat 09:00-17:00

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If you receive our final response to a complaint and are still unhappy, or eight weeks pass and a complaint is unresolved, you are eligible to contact the Ombudsman Services: Energy. Their contact information can be found at **www.ombudsman-services.org**



## Contact us

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Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

09 APR 2018

Mr Chapfield  
P.I. ESTATES LIMITED  
PI Estates Ltd  
c/o Mainstay Residential Ltd  
Whittington Hall  
Whittington Road  
Worcester  
WR5 2ZX

ACH/CMK  
Z05E042912  
S/C 045

Account number: 00 47 95 37

04 April 2018

Supply address: 17 Abbotsley Country Homes, Drewels Lane, Eynesbury Hardwicke

Dear Mr Chapfield,

### Your final electricity bill

Please find enclosed your final electricity bill.

#### We may owe you money

Please check your bill as we may owe you money if your account is in credit. Page 4 of your bill explains this in more detail.

If you want to discuss your bill with us further, you can either email us at [customercare@extraenergy.com](mailto:customercare@extraenergy.com) or speak to our friendly customer services team on 08451 400 253.

Yours sincerely,

Ben Jones  
Managing Director of Operations  
**extraenergy**

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c/o Mainstay Residential Ltd  
Whittington Hall  
Whittington Road  
Worcester  
WR5 27X

## Contact us

### Customer Services

Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Electricity emergency: 0800 783 8838

Final electricity invoice for 30/06/2016 - 17/12/2017

This invoice replaces multiple invoices for term 30/06/2016 - 17/12/2017.

## Account activity

Balance carried forward from previous bill	£0.00 CR
Payments received since your previous bill	£101.58 CR
Credits since your previous bill	£0.00 CR
Debits since your previous bill	£0.00 DR
<b>Balance before charges this period</b>	<b>£101.58 CR</b>

## Charges for this period

Electricity used	£72.71 DR
Standing charges	£52.05 DR
Misc. credits/debits	£0.00 CR
Climate Change Levy (CCL)	£0.00 CR
Total excluding VAT	£124.76 DR
VAT	£6.24 DR
<b>Total charges this period</b>	<b>£131.00 DR</b>

**Total outstanding balance** £29.42 DR

Account no: **00479537**Contract no: **00801707**Invoice no: **31049869**

Invoice date: 04/04/2018

Contract end date: 29/06/2018

Last termination notice: 30/04/2018

This is a VAT invoice

VAT registration number: 175692959

**Could we also  
save you money  
on your home  
energy bills?**

Join thousands of  
customers already  
enjoying fantastic  
savings on their gas  
and electricity.

**Email us at:**  
[switch@extraenergy.com](mailto:switch@extraenergy.com)  
**or call:**  
**0800 953 4774**

**We will collect this amount by direct debit on or around 19/04/2018**

## Could you save more?

Remember - if you have additional gas or electricity meters that we don't currently supply, let us know your renewal dates and we'll call you nearer the time with our best price.

Contact us on 08451 400 252.



9826009800310498699

S	03	801	201
	10	3004	0772 330

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke, St Neots, PE19 6X

## Electricity usage

Meter serial number	Register	Previous date	Previous read	Present date	Present read	Meter multiplier	kWh
S07EH30897	Day	30/06/2016	7424.2 E	31/03/2017	7764.2 E	1	340.0
S07EH30897	Day	01/04/2017	7764.2 E	29/06/2017	7865.6 E	1	101.4
S07EH30897	Day	30/06/2017	7865.6 E	17/12/2017	8070.0 E	1	204.4

## Electricity charges

Meter serial number	Register	Charge type	From	To	Units	Price	Total charge
n/a	n/a	Standing Charge	30/06/2016	29/06/2017	365 days	6.75 p per day	£24.64
n/a	n/a	Standing Charge	30/06/2017	17/12/2017	171 days	16.03 p per day	£27.41
S07EH30897	Day	Unit Rate	30/06/2016	29/06/2017	441.4 kWh	8.72 p per kWh	£38.49
S07EH30897	Day	Unit Rate	30/06/2017	17/12/2017	204.4 kWh	16.74 p per kWh	£34.22
							<b>£124.76</b>

## Climate Change Levy (CCL)

From	To	Units	Price per unit	Total charge
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## Totals

Rate	Net	VAT	Percentage of usage
5%	£124.76	£6.24	100%

## Electricity meter readings received

Meter serial number	Meter register ID	Date	Read	Read type
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A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

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(1 kilowatt of power used in one hour)



200 mobile phone charges



4 hours on a computer



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8 hours laser printer use



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1 full dishwasher cycle

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Online: [www.extraenergy.com](http://www.extraenergy.com)

Electricity emergency: 0800 783 8838

Account no: **00479537**Contract no: **00801707**Invoice no: **28908490**

Invoice date: 14/12/2017

Contract end date: 29/06/2018

Last termination notice: 30/04/2018

This is a VAT invoice

VAT registration number: 175692959

## Your electricity bill for 13/11/2017 - 13/12/2017

## Account activity

Balance carried forward from previous bill	£14.32 DR
Payments received since your previous bill	£0.00 CR
Credits since your previous bill	£0.00 CR
Debits since your previous bill	£0.00 DR
<b>Balance before charges this period</b>	<b>£14.32 DR</b>

## Charges for this period

Electricity used	£7.65 DR
Standing charges	£4.97 DR
Misc. credits/debits	£0.00 CR
Climate Change Levy (CCL)	£0.00 CR
Total excluding VAT	£12.62 DR
VAT	£0.63 DR
<b>Total charges this period</b>	<b>£13.25 DR</b>

**Total outstanding balance** £27.57 DR

Could we also  
save you money  
on your home  
energy bills?

Join thousands of  
customers already  
enjoying fantastic  
savings on their gas  
and electricity.

Email us at:  
[switch@extraenergy.com](mailto:switch@extraenergy.com)  
or call:  
0800 953 4774

**This will be taken from your account on 24/12/2017**

## Could you save more?

Remember - if you have additional gas or electricity meters that we don't currently supply, let us know your renewal dates and we'll call you nearer the time with our best price.

Contact us on 08451 400 252.



9826009800289084900

S	03	801	201	
	10	3004	0772	330

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Electricity usage

Meter serial number	Register	Previous date	Previous read	Present date	Present read	Meter multiplier	kWh
S07EH30897	Day	13/11/2017	8017.6 E	13/12/2017	8063.3 E	1	45.7

## Electricity charges

Meter serial number	Register	Charge type	From	To	Units	Price	Total charge
n/a	n/a	Standing Charge	13/11/2017	13/12/2017	31 days	16.03 p per day	£4.97
S07EH30897	Day	Unit Rate	13/11/2017	13/12/2017	45.7 kWh	16.74 p per kWh	£7.65
							<b>£12.62</b>

## Climate Change Levy (CCL)

From	To	Units	Price per unit	Total charge
------	----	-------	----------------	--------------

## Totals

Rate	Net	VAT	Percentage of usage
5%	£12.62	£0.63	100%

## Electricity meter readings received

Meter serial number	Meter register ID	Date	Read	Read type
---------------------	-------------------	------	------	-----------

A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

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S	03	801	201
	10	3004	0772 330

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Account activity

### Payments

Date	Total
24/11/2017	£14.32
29/11/2017	£-14.32
	<b>£0.00</b>

### Misc. credits/debits

Date	Description	Total	VAT Rate
------	-------------	-------	----------

### Your next contract

Look out for a renewal contract offer from us at least 60 days before your current contract end date. Remember, if you are a micro-business you have the option to give notice in writing before your last termination notice date. Both of these dates are shown on page one of this invoice.



Activate power saving settings on computers



Switch off devices at the end of the day, e.g printers, etc.



Use low energy light bulbs



Switch appliances, from 'standby' to 'off'



Insulate office windows and doors



Install motion sensors to switch off banks of lights

## kWh explained

Your meter readings are converted into kilowatt hours (kWh) and this is what is shown on your bill. A kWh is 1 kilowatt of power used in one hour.

### What do you get for a kWh?

(1 kilowatt of power used in one hour)



200 mobile phone charges



4 hours on a computer



10 boiled kettles



8 hours laser printer use



11 coffees from a coffee machine



1 full dishwasher cycle

## Here to help...

We understand that at times keeping up with your payments can be difficult.

If you find yourself in financial difficulty please contact us free on 0800 953 4777 or 0330 303 4777 and talk to one of our specialist advisors who will work with you to find a solution.

You can also contact the Business Debtline on 0800 197 6026 who provide free, confidential debt advice for people who are self-employed, as well as owners of small businesses.

Please note, we share our payment information with a credit reference agency. Late or missed payments may affect your credit score and your ability to obtain credit in the future.

Please write to:

Extra Energy Supply Limited, PO Box 10243, Unit 16  
Coalfield Way, Ashby de la Zouch, LE65 9ED

Customer Services:

**08451 400 253**

Mon-Fri 08:00-20:00, Sat 09:00-17:00

Online:

**[www.extraenergy.com](http://www.extraenergy.com)**

Electricity emergency?

Call **0800 783 8838**

The Citizens Advice consumer service provides free, confidential and impartial advice on consumer issues. Visit **[www.adviceguide.org.uk](http://www.adviceguide.org.uk)** or call the Citizens Advice consumer helpline on **08454 04 05 06**.

If you receive our final response to a complaint and are still unhappy, or eight weeks pass and a complaint is unresolved, you are eligible to contact the Ombudsman Services: Energy. Their contact information can be found at **[www.ombudsman-services.org](http://www.ombudsman-services.org)**



19 FEB 2018

Contact us

Customer Services

Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Mr Chapfield  
P.I. ESTATES LIMITED  
PI Estates Ltd  
c/o Mainstay Residential Ltd  
Whittington Hall  
Whittington Road  
Worcester  
WR5 2ZX

Account number: 00 47 95 37

14 February 2018

Supply address: 17 Abbotsley Country Homes, Drewels Lane, Eynesbury Hardwicke

Dear Mr Chapfield,

### Your electricity bill

Please find enclosed your electricity bill.

If you want to discuss your bill with us further, you can either email us at [customercare@extraenergy.com](mailto:customercare@extraenergy.com) or speak to our friendly customer services team on 08451 400 253.

Yours sincerely,

Ben Jones  
Managing Director of Operations  
**extraenergy**

ACH/CMK  
Z05E042912  
SIC 045



PI. ESTATES LIMITED  
PI Estates Ltd  
c/o Mainstay Residential Ltd  
Whittington Hall  
Whittington Road  
Worcester  
WR5 2ZX

### Contact us

Customer Services

Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Electricity emergency: 0800 783 8838

Account no: **00479537**

Contract no: **00801707**

Invoice no: **30158752**

Invoice date: 14/02/2018

Contract end date: 29/06/2018

Last termination notice: 30/04/2018

This is a VAT invoice

VAT registration number: 175692959

## Your electricity bill for 14/01/2018 - 13/02/2018

### Account activity

Balance carried forward from previous bill	£40.30 DR
Payments received since your previous bill	£0.00 CR
Credits since your previous bill	£0.00 CR
Debits since your previous bill	£0.00 DR
<b>Balance before charges this period</b>	<b>£40.30 DR</b>

### Charges for this period

Electricity used	£7.97 DR
Standing charges	£4.97 DR
Misc. credits/debits	£0.00 CR
Climate Change Levy (CCL)	£0.00 CR
Total excluding VAT	£12.94 DR
VAT	£0.65 DR
<b>Total charges this period</b>	<b>£13.59 DR</b>
<b>Total outstanding balance</b>	<b>£53.89 DR</b>

**Could we also save you money on your home energy bills?**

Join thousands of customers already enjoying fantastic savings on their gas and electricity

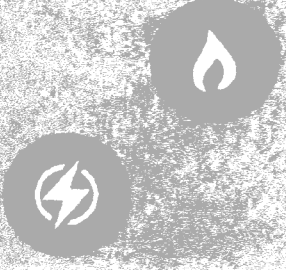
Email us at: [switch@extraenergy.com](mailto:switch@extraenergy.com)  
or call: 0800 953 4774

**This will be taken from your account on 01/03/2018**

**Could you save more?**

Remember - if you have additional gas or electricity meters that we don't currently supply, let us know your renewal dates and we'll call you nearer the time with our best price.

Contact us on 08451 400 252.




9826009800301587526

S	03	801	201	
	10	3004	0772	330

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Electricity usage

Meter serial number	Register	Previous date	Previous read	Present date	Present read	Meter multiplier	kWh
S07EH30897	Day	14/01/2018	8106.0 E	13/02/2018	8153.6 E	1	47.6

## Electricity charges

Meter serial number	Register	Charge type	From	To	Units	Price	Total charge
n/a	n/a	Standing Charge	14/01/2018	13/02/2018	31 days	16.03 p per day	£4.97
S07EH30897	Day	Unit Rate	14/01/2018	13/02/2018	47.6 kWh	16.74 p per kWh	£7.97
							<b>£12.94</b>

## Climate Change Levy (CCL)

From	To	Units	Price per unit	Total charge
------	----	-------	----------------	--------------

## Totals

Rate	Net	VAT	Percentage of usage
5%	£12.94	£0.65	100%

## Electricity meter readings received

Meter serial number	Meter register ID	Date	Read	Read type
---------------------	-------------------	------	------	-----------

A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

Without regular meter readings, we'll estimate your energy usage which means you may be paying more than you need to. If you log in to your My extraenergy online portal you can provide your meter readings as often as you like and we will take this into account in your next bill.

## Ways to pay

When making a payment, please have your extraenergy account number to hand - you'll find this on any letter, statement or bill we've sent you.

### ONLINE PORTAL

Log into your 'My extraenergy' online account at [www.extraenergy.com](http://www.extraenergy.com) and pay securely via debit or credit card.

### CALL US

Call us on **08451 400 253** and make a payment using your debit or credit card.

### YOUR BANK OR BUILDING SOCIETY

Pay via your internet or phone banking service, or visit a branch. Simply quote our sort code: **30-00-03** and bank account number: **00120535** and use your extraenergy account number as reference.

### DIRECT DEBIT

It's easy, convenient and saves you money. Call us on **08451 400 253** to find out more.

### POST OFFICE

Pay at your local Post Office branch. You'll need your extraenergy bill with you as the barcode on the front will be scanned.

00257

S	03	801	201
	10	3004	0772 330

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Account activity

### Payments

Date	Total
31/01/2018	£40.30
01/02/2018	£-40.30
	<b>£0.00</b>

### Misc. credits/debits

Date	Description	Total	VAT Rate
------	-------------	-------	----------

### Your next contract

Look out for a renewal contract offer from us at least 60 days before your current contract end date. Remember, if you are a micro-business, you have the option to give notice in writing before your last termination notice date. Both of these dates are shown on page one of this invoice.



PI. ESTATES LIMITED  
PI Estates Ltd  
c/o Mainstay Residential Ltd  
Whittington Hall  
Whittington Road  
Worcester  
WR5 2ZX

## Contact us

Customer Services

Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Electricity emergency: 0800 783 8838

## Your electricity bill for 06/10/2017 - 12/11/2017

### Account activity

Balance carried forward from previous bill	£10.99 DR
Payments received since your previous bill	£10.99 CR
Credits since your previous bill	£0.00 CR
Debits since your previous bill	£0.00 DR
<b>Balance before charges this period</b>	<b>£0.00 CR</b>

### Charges for this period

Electricity used	£7.55 DR
Standing charges	£6.09 DR
Misc. credits/debits	£0.00 CR
Climate Change Levy (CCL)	£0.00 CR
Total excluding VAT	£13.64 DR
VAT	£0.68 DR
<b>Total charges this period</b>	<b>£14.32 DR</b>

**Total outstanding balance** £14.32 DR

**This will be taken from your account on 24/11/2017**

Account no: **00479537**

Contract no: **00801707**

Invoice no: **28222499**

Invoice date: 14/11/2017

Contract end date: 29/06/2018

Last termination notice: 30/04/2018

This is a VAT invoice

VAT registration number: 175692959

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save you money  
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energy bills?**

Join thousands of  
customers already  
enjoying fantastic  
savings on their gas  
and electricity.

Email us at:  
[switch@extraenergy.com](mailto:switch@extraenergy.com)  
or call:  
**0800 953 4774**

### Could you save more?

Remember - if you have additional gas or electricity meters that we don't currently supply, let us know your renewal dates and we'll call you nearer the time with our best price.

Contact us on 08451 400 252.



9826009800282224990

S	03	801	201
	10	3004	0772 330

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Electricity usage

Meter serial number	Register	Previous date	Previous read	Present date	Present read	Meter multiplier	kWh
S07EH30897	Day	06/10/2017	7972.5 E	12/11/2017	8017.6 E	1	45.1

## Electricity charges

Meter serial number	Register	Charge type	From	To	Units	Price	Total charge
n/a	n/a	Standing Charge	06/10/2017	12/11/2017	38 days	16.03 p per day	£6.09
S07EH30897	Day	Unit Rate	06/10/2017	12/11/2017	45.1 kWh	16.74 p per kWh	£7.55
							<b>£13.64</b>

## Climate Change Levy (CCL)

From	To	Units	Price per unit	Total charge
------	----	-------	----------------	--------------

## Totals

Rate	Net	VAT	Percentage of usage
5%	£13.64	£0.68	100%

## Electricity meter readings received

Meter serial number	Meter register ID	Date	Read	Read type
---------------------	-------------------	------	------	-----------

A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

Without regular meter readings, we'll estimate your energy usage which means you may be paying more than you need to. If you log in to your My **extraenergy** online portal you can provide your meter readings as often as you like and we will take this into account in your next bill.

## Ways to pay

When making a payment, please have your **extraenergy** account number to hand - you'll find this on any letter, statement or bill we've sent you.

### ONLINE PORTAL

Log into your 'My **extraenergy**' online account at [www.extraenergy.com](http://www.extraenergy.com) and pay securely via debit or credit card.

### CALL US

Call us on 08451 400 253 and make a payment using your debit or credit card.

### YOUR BANK OR BUILDING SOCIETY

Pay via your internet or phone banking service, or visit a branch. Simply quote our sort code: 30-00-03 and bank account number: 00120535 and use your **extraenergy** account number as reference.

### DIRECT DEBIT

It's easy, convenient and saves you money. Call us on 08451 400 253 to find out more.

### POST OFFICE

Pay at your local Post Office branch. You'll need your **extraenergy** bill with you as the barcode on the front will be scanned.

S	03	801	201
	10	3004	0772 330

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Account activity

### Payments

Date	Total
17/10/2017	£10.99
	<b>£10.99</b>

### Misc. credits/debits

Date	Description	Total	VAT Rate
------	-------------	-------	----------

## Your next contract

Look out for a renewal contract offer from us at least 60 days before your current contract end date. Remember, if you are a micro-business you have the option to give notice in writing before your last termination notice date. Both of these dates are shown on page one of this invoice.



P.I. ESTATES LIMITED  
PI Estates Ltd  
c/o Mainstay Residential Ltd  
Whittington Hall  
Whittington Road  
Worcester  
WR5 2ZX

### Contact us

#### Customer Services

Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Electricity emergency: 0800 783 8838

## Your electricity bill for 13/11/2017 - 13/12/2017

### Account activity

Balance carried forward from previous bill	£454.38 DR
Payments received since your previous bill	£0.00 CR
Credits since your previous bill	£0.00 CR
Debits since your previous bill	£0.00 DR

**Balance before charges this period** £454.38 DR

### Charges for this period

Electricity used	£200.92 DR
Standing charges	£4.70 DR
Misc. credits/debits	£0.00 CR
Climate Change Levy (CCL)	£7.34 DR
Total excluding VAT	£212.96 DR
VAT	£42.59 DR

**Total charges this period** £255.55 DR

**Total outstanding balance** £709.93 DR

Account no: **00479537**

Contract no: **00801706**

Invoice no: **28909763**

Invoice date: 14/12/2017

Contract end date: 29/06/2018

Last termination notice: 30/04/2018

This is a VAT invoice

VAT registration number: 175692959

**Could we also  
save you money  
on your home  
energy bills?**

Join thousands of  
customers already  
enjoying fantastic  
savings on their gas  
and electricity.

Email us at:

[switch@extraenergy.com](mailto:switch@extraenergy.com)

or call:

0800 953 4774

This will be taken from your account on 24/12/2017

### Could you save more?

Remember - if you have additional gas or electricity meters that we don't currently supply, let us know your renewal dates and we'll call you nearer the time with our best price.

Contact us on 08451 400 252.



9826009600289097639

S	03	801	201
	10	3001	8671 869

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke, St Neots, PE19 6X

## Electricity usage

Meter serial number	Register	Previous date	Previous read	Present date	Present read	Meter multiplier	kWh
Z05E042912	Day	13/11/2017	69629.9 E	13/12/2017	70922.8 E	1	1292.9

## Electricity charges

Meter serial number	Register	Charge type	From	To	Units	Price	Total charge
n/a	n/a	Standing Charge	13/11/2017	13/12/2017	31 days	15.17 p per day	£4.70
Z05E042912	Day	Unit Rate	13/11/2017	13/12/2017	1292.9 kWh	15.54 p per kWh	£200.92
							<b>£205.62</b>

## Climate Change Levy (CCL)

From	To	Units	Price per unit	Total charge
13/11/2017	13/12/2017	1292.9 kWh	0.558 p per kWh	£7.34

## Totals

Rate	Net	VAT	Percentage of usage
20%	£212.96	£42.59	100%

## Electricity meter readings received

Meter serial number	Meter register ID	Date	Read	Read type
---------------------	-------------------	------	------	-----------

A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

Without regular meter readings, we'll estimate your energy usage which means you may be paying more than you need to. If you log in to your My extra energy online portal you can provide your meter readings as often as you like and we will take this into account in your next bill.

## Ways to pay

When making a payment, please have your extraenergy account number to hand - you'll find this on any letter, statement or bill we've sent you.

### ONLINE PORTAL

Log into your 'My extraenergy' online account at [www.extraenergy.com](http://www.extraenergy.com) and pay securely via debit or credit card.

### CALL US

Call us on 08451 400 253 and make a payment using your debit or credit card.

### YOUR BANK OR BUILDING SOCIETY

Pay via your internet or phone banking service, or visit a branch. Simply quote our sort code: 30-00-03 and bank account number: 00120535 and use your extraenergy account number as reference.

### DIRECT DEBIT

It's easy, convenient and saves you money. Call us on 08451 400 253 to find out more.

### POST OFFICE

Pay at your local Post Office branch. You'll need your extraenergy bill with you as the barcode on the front will be scanned.

ACH  
SOTEH 30897  
S/C 045  
17 SEP 2018



Contact us

Customer Services

Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Mr Chapfield  
P.I. ESTATES LIMITED  
Mainstay Residential Limited  
Wittington Hall  
Wittington Road  
Worcester  
WR5 2ZX

Account number: 00 47 95 37

11 September 2018

Supply address: 17 Abbotsley Country Homes, Drewels Lane, Eynesbury Hardwicke

Dear Mr Chapfield,

### Your final electricity bill

Please find enclosed your final electricity bill.

### We may owe you money

Please check your bill as we may owe you money if your account is in credit. Page 4 of your bill explains this in more detail.

If you want to discuss your bill with us further, you can either email us at [customer care@extraenergy.com](mailto:customer care@extraenergy.com) or speak to our friendly customer services team on 08451 400 253.

Yours sincerely,

Ben Jones  
Managing Director of Operations  
**extraenergy**

S	03	801	201
	10	3001	8671

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke, St Neots, PE19 6X

## Electricity usage

Meter serial number	Register	Previous date	Previous read	Present date	Present read	Meter multiplier	kWh
Z05E042912	Day	30/06/2016	50207.0 A	31/03/2017	62757.3 E	1	12550.3
Z05E042912	Day	01/04/2017	62757.3 E	29/06/2017	64319.4 E	1	1562.1
Z05E042912	Day	30/06/2017	64319.4 E	17/12/2017	71110.5 E	1	6791.1

## Electricity charges

Meter serial number	Register	Charge type	From	To	Units	Price	Total charge
n/a	n/a	Standing Charge	30/06/2016	29/06/2017	365 days	6.75 p per day	£24.64
n/a	n/a	Standing Charge	30/06/2017	17/12/2017	171 days	15.17 p per day	£25.94
Z05E042912	Day	Unit Rate	30/06/2016	29/06/2017	14112.4 kWh	8.72 p per kWh	£1,230.61
Z05E042912	Day	Unit Rate	30/06/2017	17/12/2017	6791.1 kWh	15.54 p per kWh	£1,055.34
							<b>£2,336.53</b>

## Climate Change Levy (CCL)

From	To	Units	Price per unit	Total charge
30/06/2016	31/03/2017	12550.3 kWh	0.559 p per kWh	£70.16
01/04/2017	29/06/2017	1562.1 kWh	0.568 p per kWh	£8.87
30/06/2017	17/12/2017	6791.1 kWh	0.568 p per kWh	£38.57

## Totals

Rate	Net	VAT	Percentage of usage
20%	£2,454.13	£490.83	100%

## Electricity meter readings received

Meter serial number	Meter register ID	Date	Read	Read type
Z05E042912	01	30/06/2016	50207.0	A

A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

Without regular meter readings, we'll estimate your energy usage which means you may be paying more than you need to. If you log in to your My extraenergy online portal you can provide your meter readings as often as you like and we will take this into account in your next bill.

## Ways to pay

When making a payment, please have your extraenergy account number to hand - you'll find this on any letter, statement or bill we've sent you.

### ONLINE PORTAL

Log into your 'My extraenergy' online account at [www.extraenergy.com](http://www.extraenergy.com) and pay securely via debit or credit card.

### CALL US

Call us on 08451 400 253 and make a payment using your debit or credit card.

### YOUR BANK OR BUILDING SOCIETY

Pay via your internet or phone banking service, or visit a branch. Simply quote our sort code: 30-00-03 and bank account number: 00120535 and use your extraenergy account number as reference.

### DIRECT DEBIT

It's easy, convenient and saves you money. Call us on 08451 400 253 to find out more.

### POST OFFICE

Pay at your local Post Office branch. You'll need your extraenergy bill with you as the barcode on the front will be scanned.

S	03	801	201
	10	3004	0772 330

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

# Account activity

## Payments

Date	Total
------	-------

## Misc. credits/debits

Date	Description	Total	VAT Rate
------	-------------	-------	----------

### Your next contract

Look out for a renewal contract offer from us at least 60 days before your current contract end date. Remember, if you are a micro-business you have the option to give notice in writing before your last termination notice date. Both of these dates are shown on page one of this invoice.

00039

09 APR 2018

Mr Chapfield  
P.I. ESTATES LIMITED  
PI Estates Ltd  
c/o Mainstay Residential Ltd  
Whittington Hall  
Whittington Road  
Worcester  
WR5 2ZX

ACH/CMK  
205E042912  
S/C 045

## Contact us

### Customer Services

Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Account number: 00 47 95 37

04 April 2018

Supply address: 17 Abbotsley Country Homes, Drewels Lane, Eynesbury Hardwicke

Dear Mr Chapfield,

## Your final electricity bill

Please find enclosed your final electricity bill.

### We may owe you money

Please check your bill as we may owe you money if your account is in credit. Page 4 of your bill explains this in more detail.

If you want to discuss your bill with us further, you can either email us at [customercare@extraenergy.com](mailto:customercare@extraenergy.com) or speak to our friendly customer services team on 08451 400 253.

Yours sincerely,

Ben Jones  
Managing Director of Operations  
**extraenergy**

## Contact us

Customer Services

Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Electricity emergency: 0800 783 8838

### Final electricity invoice for 30/06/2016 - 17/12/2017

This invoice replaces multiple invoices for term 30/06/2016 - 17/12/2017.

## Account activity

Balance carried forward from previous bill	£0.00 CR
Payments received since your previous bill	£2,078.44 CR
Credits since your previous bill	£0.00 CR
Debits since your previous bill	£0.00 DR
<b>Balance before charges this period</b>	<b>£2,078.44 CR</b>

## Charges for this period

Electricity used	£2,285.95 DR
Standing charges	£50.58 DR
Misc. credits/debits	£0.00 CR
Climate Change Levy (CCL)	£117.60 DR
Total excluding VAT	£2,454.13 DR
VAT	£490.83 DR
<b>Total charges this period</b>	<b>£2,944.96 DR</b>

**Total outstanding balance** £866.52 DR

We will collect this amount by direct debit on or around 19/04/2018

Account no: **00479537**

Contract no: **00801706**

Invoice no: **31053515**

Invoice date: 04/04/2018

Contract end date: 29/06/2018

Last termination notice: 30/04/2018

This is a VAT invoice

VAT registration number: 175692959

**Could we also  
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Join thousands of  
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savings on their gas  
and electricity.

**Email us at:**

[switch@extraenergy.com](mailto:switch@extraenergy.com)

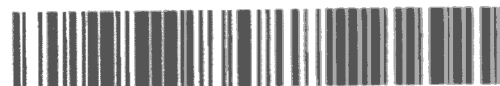
or call:

**0800 953 4774**

## Could you save more?

Remember - if you have additional gas or electricity meters that we don't currently supply, let us know your renewal dates and we'll call you nearer the time with our best price.

Contact us on 08451 400 252.



9826009800310535151

S	03	801	201
	10	3001	8671 869

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Electricity usage

Meter serial number	Register	Previous date	Previous read	Present date	Present read	Meter multiplier	kWh
Z05E042912	Day	18/12/2017	71110.5 A	31/03/2018	75316.8 E	1	4206.3
Z05E042912	Day	01/04/2018	75316.8 E	18/06/2018	77887.7 E	1	2570.9

## Electricity charges

Meter serial number	Register	Charge type	From	To	Units	Price	Total charge
n/a	n/a	Standing Charge	18/12/2017	18/06/2018	183 days	99.00 p per day	£181.17
Z05E042912	Day	Unit Rate	18/12/2017	18/06/2018	6777.2 kWh	24.00 p per kWh	£1,626.53
							<b>£1,807.70</b>

## Climate Change Levy (CCL)

From	To	Units	Price per unit	Total charge
18/12/2017	31/03/2018	4206.3 kWh	0.568 p per kWh	£23.89
01/04/2018	18/06/2018	2570.9 kWh	0.583 p per kWh	£14.99

## Totals

Rate	Net	VAT	Percentage of usage
20%	£1,846.58	£369.32	100%

## Electricity meter readings received

Meter serial number	Meter register ID	Date	Read	Read type
Z05E042912	01	18/12/2017	71110.5	A

A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

Without regular meter readings, we'll estimate your energy usage which means you may be paying more than you need to. If you log in to your My extraenergy online portal you can provide your meter readings as often as you like and we will take this into account in your next bill.

## Ways to pay

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### ONLINE PORTAL

Log into your 'My extraenergy' online account at [www.extraenergy.com](http://www.extraenergy.com) and pay securely via debit or credit card.

### CALL US

Call us on **08451 400 253** and make a payment using your debit or credit card.

### YOUR BANK OR BUILDING SOCIETY

Pay via your internet or phone banking service, or visit a branch. Simply quote our sort code: **30-00-03** and bank account number: **00120535** and use your extraenergy account number as reference.

### DIRECT DEBIT

It's easy, convenient and saves you money. Call us on **08451 400 253** to find out more.

### POST OFFICE

Pay at your local Post Office branch. You'll need your extraenergy bill with you as the barcode on the front will be scanned.

00035

S	03	801	201
	10	3001	8671 869

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

# Account activity

## Payments

Date	Total
------	-------

## Misc. credits/debits

Date	Description	Total	VAT Rate
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### Your next contract

Look out for a renewal contract offer from us at least 60 days before your current contract end date. Remember, if you are a micro-business you have the option to give notice in writing before your last termination notice date. Both of these dates are shown on page one of this invoice.

00035

## Contact us

Customer Services

Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Electricity emergency: 0800 783 8838

## Your electricity bill for 14/01/2018 - 13/02/2018

## Account activity

Balance carried forward from previous bill	£948.93 DR
Payments received since your previous bill	£0.00 CR
Credits since your previous bill	£0.00 CR
Debits since your previous bill	£0.00 DR
<b>Balance before charges this period</b>	<b>£948.93 DR</b>

## Charges for this period

Electricity used	£209.18 DR
Standing charges	£4.70 DR
Misc. credits/debits	£0.00 CR
Climate Change Levy (CCL)	£7.65 DR
Total excluding VAT	£221.53 DR
VAT	£44.31 DR
<b>Total charges this period</b>	<b>£265.84 DR</b>

**Total outstanding balance** £1,214.77 DR**This will be taken from your account on 01/03/2018**Account no: **00479537**Contract no: **00801706**Invoice no: **30155022**

Invoice date: 14/02/2018

Contract end date: 29/06/2018

Last termination notice: 30/04/2018

This is a VAT invoice

VAT registration number: 175692959

Could we also  
save you money  
on your home  
energy bills?

Join thousands of  
customers already  
enjoying fantastic  
savings on their gas  
and electricity.

Email us at:

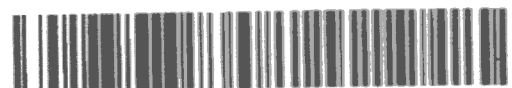
[switch@extraenergy.com](mailto:switch@extraenergy.com)  
or call.

0800 953 4774

## Could you save more?

Remember - if you have additional gas or electricity meters that we don't currently supply, let us know your renewal dates and we'll call you nearer the time with our best price.

Contact us on 08451 400 252.



9826009800301550227

S	03	801	201
	10	3001	8671 869

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Electricity usage

Meter serial number	Register	Previous date	Previous read	Present date	Present read	Meter multiplier	kWh
Z05E042912	Day	14/01/2018	72130.1 E	13/02/2018	73476.2 E	1	1346.1

## Electricity charges

Meter serial number	Register	Charge type	From	To	Units	Price	Total charge
n/a	n/a	Standing Charge	14/01/2018	13/02/2018	31 days	15.17 p per day	£4.70
Z05E042912	Day	Unit Rate	14/01/2018	13/02/2018	1346.1 kWh	15.54 p per kWh	£209.18
							<b>£213.88</b>

## Climate Change Levy (CCL)

From	To	Units	Price per unit	Total charge
14/01/2018	13/02/2018	1346.1 kWh	0.568 p per kWh	£7.65

## Totals

Rate	Net	VAT	Percentage of usage
20%	£221.53	£44.31	100%

## Electricity meter readings received

Meter serial number	Meter register ID	Date	Read	Read type
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A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

Without regular meter readings, we'll estimate your energy usage which means you may be paying more than you need to. If you log in to your My extraenergy online portal you can provide your meter readings as often as you like and we will take this into account in your next bill.

## Ways to pay

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### CALL US

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### YOUR BANK OR BUILDING SOCIETY

Pay via your internet or phone banking service, or visit a branch. Simply quote our sort code: 30-00-03 and bank account number: 00120535 and use your extraenergy account number as reference.

### DIRECT DEBIT

It's easy, convenient and saves you money. Call us on 08451 400 253 to find out more.

### POST OFFICE

Pay at your local Post Office branch. You'll need your extraenergy bill with you as the barcode on the front will be scanned.

S	03	801	201
	10	3001	8671 869

Supply address: 17 Abbotsley Country Homes Drowels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Account activity

### Payments

Date	Total
31/01/2018	£948.93
01/02/2018	£-948.93
	£0.00

### Misc. credits/debits

Date	Description	Total	VAT Rate
------	-------------	-------	----------

### Your next contract

Look out for a renewal contract offer from us at least 60 days before your current contract end date. Remember, if you are a micro-business you have the option to give notice in writing before your last termination notice date. Both of these dates are shown on page one of this invoice.



Activate power saving settings on computers



Switch off devices at the end of the day, e.g printers, etc.



Use low energy light bulbs



Switch appliances, from 'standby' to 'off'



Insulate office windows and doors



Install motion sensors to switch off banks of lights

## Here to help...

We understand that at times keeping up with your payments can be difficult.

If you find yourself in financial difficulty please contact us free on 0800 953 4777 or 0330 303 4777 and talk to one of our specialist advisors who will work with you to find a solution.

You can also contact the Business Debtline on 0800 197 6026 who provide free, confidential debt advice for people who are self-employed, as well as owners of small businesses.

Please note, we share our payment information with a credit reference agency. Late or missed payments may affect your credit score and your ability to obtain credit in the future.

## kWh explained

Your meter readings are converted into kilowatt hours (kWh) and this is what is shown on your bill. A kWh is 1 kilowatt of power used in one hour.

### What do you get for a kWh?

(1 kilowatt of power used in one hour)



200 mobile phone charges



4 hours on a computer



10 boiled kettles



8 hours laser printer use



11 coffees from a coffee machine



1 full dishwasher cycle

Please write to:

Extra Energy Supply Limited, PO Box 10243, Unit 16  
Coalfield Way, Ashby de la Zouch, LE65 9ED

Customer Services:

**08451 400 253**

Mon-Fri 08:00-20:00, Sat 09:00-17:00

Online:

**www.extraenergy.com**

Electricity emergency?

Call 0800 783 8838

The Citizens Advice consumer service provides free, confidential and impartial advice on consumer issues. Visit **www.adviceguide.org.uk** or call the Citizens Advice consumer helpline on **08454 04 05 06**.

If you receive our final response to a complaint and are still unhappy, or eight weeks pass and a complaint is unresolved, you are eligible to contact the Ombudsman Services: Energy. Their contact information can be found at **www.ombudsman-services.org**



## Contact us

### Customer Services

Call: 08451 400 253

Mon - Fri 09:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Mr Chapfield  
P.I. ESTATES LIMITED  
PI Estates Ltd  
c/o Mainstay Residential Ltd  
Whittington Hall  
Whittington Road  
Worcester  
WR5 2ZX

Account number: 00 47 95 37

16 January 2018

Supply address: 17 Abbotsley Country Homes, Drewels Lane, Eynesbury Hardwicke

Dear Mr Chapfield,

## Your electricity bill

Please find enclosed your electricity bill.

If you want to discuss your bill with us further, you can either email us at [customercare@extraenergy.com](mailto:customercare@extraenergy.com) or speak to our friendly customer services team on 08451 400 253.

Yours sincerely,

Ben Jones  
Managing Director of Operations  
**extraenergy**

PI. ESTATES LIMITED  
PI Estates Ltd  
c/o Mainstay Residential Ltd  
Whittington Hall  
Whittington Road  
Worcester  
WR5 2ZX

## Contact us

### Customer Services

Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Electricity emergency: 0800 783 8838

## Your electricity bill for 14/12/2017 - 13/01/2018

### Account activity

Balance carried forward from previous bill	£27.57 DR
Payments received since your previous bill	£0.00 CR
Credits since your previous bill	£0.00 CR
Debits since your previous bill	£0.00 DR

**Balance before charges this period** £27.57 DR

### Charges for this period

Electricity used	£7.15 DR
Standing charges	£4.97 DR
Misc. credits/debits	£0.00 CR
Climate Change Levy (CCL)	£0.00 CR
Total excluding VAT	£12.12 DR
VAT	£0.61 DR

**Total charges this period** £12.73 DR

**Total outstanding balance** £40.30 DR

**This will be taken from your account on 31/01/2018**

Account no: **00479537**

Contract no: **00801707**

Invoice no: **29605674**

Invoice date: 16/01/2018

Contract end date: 29/06/2018

Last termination notice: 30/04/2018

This is a VAT invoice

VAT registration number: 175692959

**Could we also  
save you money  
on your home  
energy bills?**

Join thousands of  
customers already  
enjoying fantastic  
savings on their gas  
and electricity.

**Email us at:**

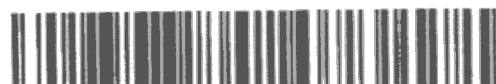
[switch@extraenergy.com](mailto:switch@extraenergy.com)  
or call:

**0800 953 4774**

### Could you save more?

Remember - if you have additional gas or electricity meters that we don't currently supply, let us know your renewal dates and we'll call you nearer the time with our best price.

Contact us on 08451 400 252.



9826009800296056743

S	03	801	201
	10	3004	0772 330

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Electricity usage

Meter serial number	Register	Previous date	Previous read	Present date	Present read	Meter multiplier	kWh
S07EH30897	Day	14/12/2017	8063.3 E	13/01/2018	8106.0 E	1	42.7

## Electricity charges

Meter serial number	Register	Charge type	From	To	Units	Price	Total charge
n/a	n/a	Standing Charge	14/12/2017	13/01/2018	31 days	16.03 p per day	£4.97
S07EH30897	Day	Unit Rate	14/12/2017	13/01/2018	42.7 kWh	16.74 p per kWh	£7.15
							<b>£12.12</b>

## Climate Change Levy (CCL)

From	To	Units	Price per unit	Total charge

## Totals

Rate	Net	VAT	Percentage of usage
5%	£12.12	£0.61	100%

## Electricity meter readings received

Meter serial number	Meter register ID	Date	Read	Read type

A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

Without regular meter readings, we'll estimate your energy usage which means you may be paying more than you need to. If you log in to your My extraenergy online portal you can provide your meter readings as often as you like and we will take this into account in your next bill.

## Ways to pay

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### CALL US

Call us on 08451 400 253 and make a payment using your debit or credit card.

### YOUR BANK OR BUILDING SOCIETY

Pay via your internet or phone banking service, or visit a branch. Simply quote our sort code: 30-00-03 and bank account number: 00120535 and use your extraenergy account number as reference.

### DIRECT DEBIT

It's easy, convenient and saves you money. Call us on 08451 400 253 to find out more.

### POST OFFICE

Pay at your local Post Office branch. You'll need your extraenergy bill with you as the barcode on the front will be scanned.

00800

S	03	801	201
	10	3004	0772 330

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Account activity

### Payments

Date	Total
27/12/2017	£27.57
28/12/2017	£-27.57
	£0.00

### Misc. credits/debits

Date	Description	Total	VAT Rate
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### Your next contract

Look out for a renewal contract offer from us at least 60 days before your current contract end date. Remember, if you are a micro-business you have the option to give notice in writing before your last termination notice date. Both of these dates are shown on page one of this invoice.

## Contact us

Customer Services

Call: 08451 400 253

Mon - Fri 08:00 - 20:00, Sat 09:00 - 17:00

Online: [www.extraenergy.com](http://www.extraenergy.com)

Electricity emergency: 0800 783 8838

Final electricity invoice for 30/06/2016 - 17/12/2017

This invoice replaces multiple invoices for term 30/06/2016 - 17/12/2017.

## Account activity

Balance carried forward from previous bill	£0.00 CR
Payments received since your previous bill	£131.00 CR
Credits since your previous bill	£0.00 CR
Debits since your previous bill	£0.00 DR
<b>Balance before charges this period</b>	<b>£131.00 CR</b>

## Charges for this period

Electricity used	£86.64 DR
Standing charges	£52.05 DR
Misc. credits/debits	£0.00 CR
Climate Change Levy (CCL)	£0.00 CR
Total excluding VAT	£138.69 DR
VAT	£6.93 DR
<b>Total charges this period</b>	<b>£145.62 DR</b>

**Total outstanding balance** £14.62 DR

We will collect this amount by direct debit on or around 26/09/2018

Account no: 00479537

Contract no: 00801707

Invoice no: 33661571

Invoice date: 11/09/2018

Contract end date: 29/06/2019

Last termination notice: 30/04/2019

This is a VAT invoice

VAT registration number: 175692959

**Could we also  
save you money  
on your home  
energy bills?**

Join thousands of  
customers already  
enjoying fantastic  
savings on their gas  
and electricity.

Email us at:  
[switch@extraenergy.com](mailto:switch@extraenergy.com)  
or call:  
0800 953 4774

## Could you save more?

Remember - if you have additional gas or electricity meters that we don't currently supply, let us know your renewal dates and we'll call you nearer the time with our best price.

Contact us on 08451 400 252.



9826009800336615714

EE-SME-Elec-DD-Final-01

S	03	801	201
	10	3004	0772 330

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

## Electricity usage

Meter serial number	Register	Previous date	Previous read	Present date	Present read	Meter multiplier	kWh
S07EH30897	Day	30/06/2016	7424.2 E	31/03/2017	7630.0 E	1	205.8
S07EH30897	Day	01/04/2017	7630.0 E	29/06/2017	7692.0 A	1	62.0
S07EH30897	Day	30/06/2017	7692.0 A	17/12/2017	8070.0 A	1	378.0

## Electricity charges

Meter serial number	Register	Charge type	From	To	Units	Price	Total charge
n/a	n/a	Standing Charge	30/06/2016	29/06/2017	365 days	6.75 p per day	£24.64
n/a	n/a	Standing Charge	30/06/2017	17/12/2017	171 days	16.03 p per day	£27.41
S07EH30897	Day	Unit Rate	30/06/2016	29/06/2017	267.8 kWh	8.72 p per kWh	£23.36
S07EH30897	Day	Unit Rate	30/06/2017	17/12/2017	378.0 kWh	16.74 p per kWh	£63.28
							<b>£138.69</b>

## Climate Change Levy (CCL)

From	To	Units	Price per unit	Total charge
------	----	-------	----------------	--------------

## Totals

Rate	Net	VAT	Percentage of usage
5%	£138.69	£6.93	100%

## Electricity meter readings received

Meter serial number	Meter register ID	Date	Read	Read type
S07EH30897	01	18/12/2017	8070.0	A

A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

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### CALL US

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### DIRECT DEBIT

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S	03	801	201
	10	3004	0772 330

Supply address: 17 Abbotsley Country Homes Drewels Lane Eynesbury Hardwicke , St Neots, PE19 6X

# Account activity

## Payments

Date	Total
18/08/2016	£6.15
16/09/2016	£5.08
17/10/2016	£5.02
18/11/2016	£5.42
16/12/2016	£5.97
16/01/2017	£5.91
17/02/2017	£6.48
18/04/2017	£11.56
19/05/2017	£5.33
19/06/2017	£5.30
17/07/2017	£6.41
18/08/2017	£11.00
18/09/2017	£10.96
17/10/2017	£10.99
24/11/2017	£14.32
29/11/2017	£-14.32
27/12/2017	£27.57
28/12/2017	£-27.57
31/01/2018	£40.30
01/02/2018	£-40.30
01/03/2018	£53.89
05/03/2018	£-53.89
03/04/2018	£40.30
03/04/2018	£14.32
03/04/2018	£-27.57
03/04/2018	£-14.32
03/04/2018	£27.57
03/04/2018	£-40.30
03/04/2018	£29.42
04/04/2018	£-6.48
04/04/2018	£-6.41
04/04/2018	£-11.56
04/04/2018	£-5.33
04/04/2018	£-11.00
04/04/2018	£-5.97
04/04/2018	£-5.30
04/04/2018	£-5.02
04/04/2018	£101.58
04/04/2018	£-5.91
04/04/2018	£-10.96
04/04/2018	£-5.42
04/04/2018	£-6.15
04/04/2018	£-10.99
04/04/2018	£-5.08
19/04/2018	£29.42
20/04/2018	£-29.42
	<b>£131.00</b>

## Misc. credits/debits

Date	Description	Total	VAT Rate
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